

# Resident Guide

## *Environment and Services*

Springfield Court is a 56-bed, purpose-built private care home, established in 1989, catering to those who are over the age of sixty five and require general nursing care. We pride ourselves on providing a warm and homely environment with friendly, caring staff. The home is registered for fifty three permanent places and also offers a dedicated respite facility for those who require a brief period of admission.

The home offers luxury hotel-style accommodation in a tranquil setting. The individual rooms are presented as:

- 40 single, en-suite rooms
- 3 double en-suite rooms
- 10 single rooms with vanity unit
- 2 double rooms with vanity unit

There are a further three bathrooms with hoists, two shower rooms and eight toilet facilities interspersed throughout the home. All individual rooms and communal areas are provided with a nurse call system that is linked to various points throughout the home. This ensures help can be accessed quickly and efficiently.

To cater for individual choice and preference in relation to conversation, TV viewing, listening to the radio etc, the home has a large livingroom which naturally divides into three lounge areas. The main area has 125.5 sqm of floor space, making an attractive area for group activities. There is also the main activities room, a new addition to the home, offering a large, open space for entertainment, film screenings. And for those who prefer outdoor activities, there is a large bowling green and numerous outdoor seating areas around the grounds. However, for those who prefer a quiet period in the day, there are two large, heated conservatories.

All of the above facilities meet the standards for the physical environment as identified in the Care Standard Act.

Springfield Court complies with all Fire Regulations. Staff are trained in the prevention and detection of fire and we ensure weekly fire tests are carried out.

We operate a smoke-free policy in all communal areas of the home. However residents who choose to, may smoke in their own rooms following a positive outcome risk assessment.

Free Wi-Fi throughout the home

Hairdressing is available in the home on a weekly basis

Newspapers are delivered daily

Outings are arranged on an individual or group basis

Escorts for hospital visits can be arranged if family members are not available. There is a small charge for this service - £10/hour.

## STATEMENT OF PURPOSE

### ***Management***

Springfield Court is under the direct control of the Directors, who collectively, have over fifty years experience in the care industry. The registered provider is:

Wendy Wilkinson  
Springfield Court Nursing Home  
Springfield Road  
Aughton  
Lancashire  
L39 6ST

The Manager of Springfield Court has four years experience in healthcare and 20+ years in administration. The Manager has achieved the Chartered Management Institute Level 4 NVQ in Leadership and Management for Care Services.

The Manager also attends study days relevant to the principles of practice of excellence in care.

The Manager of Springfield Court Nursing Home is:

### **Linda Burrows**

The Manager is teamed with the Clinical Lead Nurse (CLN). The CLN is responsible for all aspects of medical requirements within the home and has 1st level registration - NMC.

### ***Staff***

Springfield Court Nursing Home is committed to the recruitment and retention of experienced qualified staff who consistently strive to attain professional and academic knowledge to enhance the care provision of residents.

Springfield Court employs a team of fifteen qualified nurses who, together with management and the clinical head nurse, assess, plan and implement the care of individual residents. This team has the experience, skill and qualifications to meet all assessed needs. The range of qualifications is:

1st Level Registration. NMC  
2nd Level Registration. NMC  
ENB 998 Teaching and Assessing in Clinical Practise  
ENB 931 Care of the Dying  
D32/D33 Work Place Assessor  
Basic Health and Safety  
First aid at work - Appointed Persons  
Key mover/handler, workplace based  
District Nurse Certificate

All qualified members of staff attend regular study days in line with the requirements of the Nursing and Midwifery Council.

To assist and complement the qualified staff, is a team of competent and motivated care assistants, who, under the guidance of the qualified nurse, deliver the planned programme of care to the resident. Our senior care assistants have all attained their NVQ level 2 and 3. They are identified by their lilac uniform. Other members of the care team currently work towards their NVQ and can be identified by a light blue uniform. All members of staff are subject to regular supervision sessions, which are designed to enhance existing skills and identify training needs.

All staff are encouraged to expand their skills through further training, which is relevant to the needs of the residents residing in the Home.

Staffing levels are determined by the needs of the residents, taking into account the assessed nursing input as defined by the N.H.S. Primary Care Trust and are calculated using the recommended Residential Forum, designed for the purpose.

In addition to the staff involved in the direct physical care of the resident, Springfield Court employs the following ancillary staff to ensure the house keeping aspects of the Home are attended to:

- Catering staff, who provide an excellent, nutritional menu to cater for all tastes

- Laundry staff, who ensure a continuous supply of fresh linen

- Housekeeping staff, who maintain a clean, odour free environment

- Maintenance Team, who maintain the Home to strict UK Health and Safety standards

- Activities co-ordinator to attend to the service user in pursuing interests

- Receptionist to facilitate enquiries

Springfield Court Nursing Home is recognised by the University of Central Lancashire, Edge Hill University College and The Nursing and Midwifery Council as an accredited training Centre for Student Nurses and Adaptation Students.

### ***Commission for Social Care Inspection***

Copies of our most recent Inspection Reports are available upon request at reception